

# Renton Libraries

## Frequently Asked Questions (FAQs)

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Now that Renton Libraries are part of the King County Library System (KCLS), Renton Library users can anticipate a few changes in library service, including expanded hours of service. To keep library users updated on the details, the following are answers to frequently asked questions:

**1. Do I still need my Renton library card?**

Yes. If you currently have a Renton Library card, you'll need to continue using it at Renton libraries until April 5.

**2. Will I need a new KCLS library card?**

Yes. You will need to obtain a KCLS library card to visit a KCLS library and check out books, CDs, DVDs and any other materials KCLS offers. Your new KCLS library card also will allow you to access KCLS' online resources and place holds on materials.

**3. Can I get a KCLS library card now?**

Yes. Simply visit any KCLS community library and present valid photo ID and address verification. To celebrate and honor the rich history of the Renton Libraries, a new KCLS library card has been designed featuring a well-known community icon—a statue of a young boy holding a book. The new library card will be available at the end of March. Of course, you may also select from any of the other KCLS card designs.

**4. As a Renton resident, am I eligible for a Seattle Public Library card?**

Yes. Seattle Public Library will issue you a library card after you complete their application and show valid ID and proof of address. For more information about this and other KCLS reciprocal borrowing agreements, visit: [www.kcls.org/usingthelibrary/librarycards/borrowing\\_areas.cfm](http://www.kcls.org/usingthelibrary/librarycards/borrowing_areas.cfm).

**5. What about my fines?**

You should continue to pay your fines at one of the Renton libraries. In the near future, you will be able to pay fines online using a credit card. Fines for overdue library materials have been updated in accordance with KCLS' fines structure. More information may be found at [www.kcls.org/usingthelibrary/borrowing/fines.cfm](http://www.kcls.org/usingthelibrary/borrowing/fines.cfm).

**6. What are the loan periods for KCLS materials?**

For a list of loan periods for various library materials, visit [www.kcls.org/usingthelibrary/borrowing/fines.cfm](http://www.kcls.org/usingthelibrary/borrowing/fines.cfm).

**7. When may I start picking up all my KCLS holds at the Renton Libraries?**

Effective April 5, you may pick up your KCLS holds at the downtown Renton Library or the Renton Highlands Library. You also may have your holds sent to any KCLS community library, including the newest holds pickup location at the Library Connection @ Southcenter.

**8. May I drop off KCLS materials at Renton Libraries now?**

Yes. KCLS materials may be returned to Renton libraries and Renton library materials may be returned to any KCLS community library.

**9. Are there new hours at the Renton libraries?**

Yes. The downtown Renton Library is now open from 1-5pm on Sundays. Hours at the Renton Highlands Library will be expanded to include Friday hours in the near future. For a list of current open hours for the Renton Libraries, visit [www.kcls.org/renton](http://www.kcls.org/renton). Please check back in the weeks to come for more information about the expanded hours.

- 10. How many holds may I have at one time? How many items may I have checked out at one time?**  
You may have 25 holds and 100 items checked out at a time – this is consistent for all KCLS library users.
- 11. Are closures planned for the Renton libraries during the transition?**  
At this time, the only known closure is scheduled to occur at the downtown Renton Library on Sunday, April 4, to allow KCLS to install new technology in the library.
- 12. How do I schedule computer time at KCLS libraries?**  
To reserve a computer in any KCLS library, simply visit <http://book.kcls.org>. You may use the computers for one to two hours, depending on the library. View the list of public computer time limits at [www.kcls.org/usingthelibrary/computers\\_internet/timelimits.cfm](http://www.kcls.org/usingthelibrary/computers_internet/timelimits.cfm). For more information about using KCLS computers and Internet, visit [www.kcls.org/usingthelibrary/computers\\_internet/index.cfm](http://www.kcls.org/usingthelibrary/computers_internet/index.cfm).
- 13. How many pages may I print for free each day?**  
With your KCLS library card, you may print up to 75 pages per week for free. The weekly printing total starts new every Sunday.
- 14. How do I book a meeting room?**  
KCLS provides meeting rooms for use by local community groups and organizations. The rooms may be booked by contacting a KCLS community library or online at [www.kcls.org/meetingrooms/index.cfm](http://www.kcls.org/meetingrooms/index.cfm). Meeting room bookings must comply with KCLS' Meeting Room Use Policy.
- 15. Will meeting room space be made available at Renton libraries?**  
Yes. Starting this summer, meeting rooms will be available at the Renton libraries for public use in accordance with KCLS' Meeting Room Use Policy.
- 16. What kinds of special services does KCLS provide?**  
KCLS offers a variety of programs and services for library patrons, many of which are promoted in the community libraries. There are also a number of mobile services, such as TechLab and ABC Express, and other outreach activities that occur in the communities KCLS serves.
- 17. Where can I go for information about what's happening at the library?**  
The KCLS web site – [www.kcls.org](http://www.kcls.org) – is a terrific resource for information about upcoming events, library resources and new services. You can also contact Answer Line at 800-462-9600, text or chat with a librarian (<http://www.kcls.org/research/askalibrarian>).